

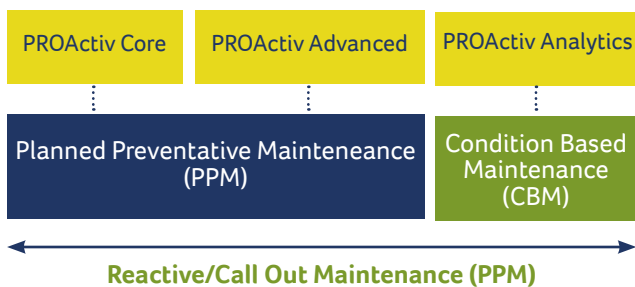
PROActiv Support

Stop wasting energy and money unnecessarily. With help from our award-winning experts, you can:

- ✓ Optimise your building's energy management system (BEMS) to get maximum efficiency out of your heating, ventilation and air conditioning (HVAC).
- ✓ Maintain a high level of efficiency all year round.
- ✓ Extend the life span of your plant equipment.
- ✓ Squeeze every drop of energy saving potential out of your BEMS.
- ✓ Streamline your processes.
- ✓ Take advantage of the best care and support package our industry has to offer.

How does PROActiv Support work?

We offer a 3-tier support system: PROActiv Core, PROActiv Advanced and PROActiv Analytics. Each tier includes optional extras and different maintenance types.



Whether you're after regular, planned visits (for routine SFG20 maintenance) or full condition-based maintenance (utilising PROActiv Analytics), our engineers have got you covered. Every customer gets reactive telephone and in-person support - 24 hours a day, 365 days a year.

Why choose PROActiv Support

With Kendra, you'll get unparalleled support from an upbeat, results-driven company. You'll see this in our glowing customer reviews, enviable industry reputation and numerous awards and accolades. This includes being named 'best service and maintenance provider' from our leading industry body THREE times. Together, we'll over-deliver on your energy management expectations.

What'll PROActiv Support do for you?



Save you money

Get excellent value for money and substantial year-on-year cost reductions. On average, our customers save a whopping 50-90% in servicing costs.



Keep your BEMS operating optimally

Don't let operational regression kick in too soon. Identify inefficiencies as they occur and keep your systems in tiptop condition.



24/7 support, wherever you are in the UK

Our nationwide presence means you'll always have a local engineer on hand, 24-hours a day, 365 days a year.



Award winning service - guaranteed

We won 'Best Service and Maintenance Provider 2023' at the prestigious BCIA Awards. It's the third time we've won this enviable title. A real testament to our customer-led teams.



Bespoke support plans

'Pick and mix' from our wide selection of support services, to create a plan that best suits your organisation's energy management goals.



Personalised service

Your team will be regarded as an extension of our own. We'll work closely with you, taking time to understand your specific wants and needs.



Deliver the best results

Be safe in the knowledge that our engineers know their stuff. They're trained in a broader range of systems than most and are always brushing up on their skills.